



Adult Case Management Services



Support and advocacy for people with mental illness living in the community



Program Description...

- ✧ Coordinates services and supports for individuals diagnosed with serious mental illness.
- ✧ Enables people to live successfully in the community.
- ✧ Individually tailored to the circumstances, needs and desires of each person.
- ✧ Embraces a strengths-based, rehabilitation approach to case management.
- ✧ The Case Management Program is composed of:
 - ✦ Intensive Case Management (ICM)
 - ✦ Supportive Case Management (SCM)
 - ✦ Community Support System Case Management (CSS)
- ✧ Program level and enrollment is determined by the intensity of need. While case management does not provide therapy and medication, it is an integral part of the treatment team and collaborates fully with all providers of service.



Case Management Provides...

- ✧ Visits with the consumer in the community at a location mutually agreed upon.
- ✧ Assistance with obtaining and maintaining needed services.
- ✧ Access and linkage to:
 - ✦ Health, mental health and substance abuse services.
 - ✦ Benefits and entitlement services such as social security, public assistance, food stamps, etc.
 - ✦ Housing, vocational, legal, educational and socialization resources.
- ✧ Advocacy and coordination of services.
- ✧ Services based on consumer's willingness to meet with case management minimally twice a month.



Program Goals Include...

- ✧ Reducing inpatient treatment by providing whatever services or supports are necessary to prevent or resolve crises in the person's life.
- ✧ Improving the consumers quality of life.
- ✧ Promoting increased independence and success in employment, housing, and other settings.
- ✧ Assisting consumers in developing hope for recovery.



Eligibility Criteria...

- A primary diagnosis of serious mental illness and be 18 years or older.
- Impairment that seriously interferes with the ability to function independently, appropriately and effectively, and has persisted over a prolonged period of time.
- Reside within Putnam County or a reasonable distance of the county border conducive to home visits.



Fee Information...

There is no direct fee charged to consumers for case management services. When applicable, Medicaid is billed for services. No client is denied services, regardless of Medicaid eligibility.

PFCS does not deny treatment to anyone because of inability to pay.

For further information
or an application for services,
please call
845.225.2700 ext. 219